

Who are we?

Healthwatch in Greater Manchester is a partnership between 10 independent Healthwatch organisations, each set up in different ways, with different constitutions but with overarching aims, objectives, and statutory duties as their foundation. They are Healthwatch in Bolton, Bury, Manchester, Oldham, Rochdale, Salford, Stockport, Tameside, Trafford and Wigan and Leigh.

What is our Vision?

We want a world where we can all get the health and care support we need.

What is our Mission?

To passionately illuminate the voices of all diverse communities in Greater Manchester and to advocate on their behalf, at all levels of the new Integrated Care System

Our 6 strategic objectives are:

1. Build on the development of a sustainable and high-performing Healthwatch in Greater Manchester.
2. Be well-governed and use our resources for greatest impact.
3. Amplify the experiences of people needing or using health and care services.
4. Reach out to all communities to ensure that they are heard and reduce the barriers that some groups face.
5. Act on what we hear to transform health and care policy and practice.
6. Build on and share our expertise in engagement within our network and beyond.

Together we will:

- Create arrangements for meaningful engagement with people from across all age groups, analysing their experience in our communities to learn how to transform health and social care.
- Foster a strong and productive relationship with the ICS.
- Bring strength and influence whilst valuing difference across our localities.
- Trust others and be trusted to provide constructive challenge and act with honour as an independent critical friend.
- Utilise best practice and adopt Healthwatch England's Quality Framework.
- Work in partnership with others such as the VCFSE towards addressing the wider determinants of health and wellbeing.
- Collaborate and explore external funding opportunities for joint projects.

Our shared values and behaviours:

- We are leaders of our individual organisations, in our place-based localities and of Healthwatch in Greater Manchester.
- We support each other and work collaboratively.
- We act with honesty and integrity and trust each other to do the same.
- We challenge constructively when we need to and assume good intentions.
- We hold each other to account for achieving our agreed objectives.

Our progress will be reported via a mid-year review report and an annual impact report. These will be available on local Healthwatch websites.